



**CRAVEN HOUSE**  
LUXURY SERVICED APARTMENTS

# CRAVEN HOUSE ACCESS STATEMENT

## **For Springfield Claygate.**

Please find outlined below information we hope will ensure you enjoy your visit to Craven House regardless of whether your life is affected in some way by a medical condition, disability, impairment, or specific learning difficulty.

### **Prior to your arrival**

- Enquiries and reservations may be made by phone or email
- Should you require a taxi to our Claygate apartments from London Heathrow or London Gatwick Airport (40 minute drive), we use a reliable company on a regular basis and we would be delighted to book them on your behalf. They do have vehicles suitable for wheelchairs if required
- Mainline Claygate station is a 5 minute walk away.
- Directions to Springfield, Craven House, Claygate can be found on our website [www.cravenhouse.net](http://www.cravenhouse.net)

### **On arrival at Springfield Claygate**

- We have a plenty of parking at the front of the properties.
- Entrance to Springfield is directly from the main drive.
- We are more than happy to help you with your luggage and will collect it from your car and deliver it to your apartment if preferred

### **Public areas**

- No public areas.

### **Accommodation**

- See below for individual apartment detail.
- We do not have adapted bathrooms and grab rails are not in the bedrooms as standard
- All doors and corridors are wide enough for wheelchairs/zimmer frames/pushchairs
- Springfield will accept pets – by prior arrangement.
- Fridges are in all apartments



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- Use the front doors and the patio doors in the event of evacuation. The alarm will ring if evacuation is needed. If you require assistance for evacuating, please notify us.
- All apartments are well ventilated with plenty of natural light.

Individual Apartment access as follows:

Springfield – Front door of 90 cm directly from main driveway. The apartment on one level with the exception of bedroom two which has one step of 150mm.

Large patio doors open onto secure private garden.

We have tried to be as accurate as possible and have included as much detail as we can in our Access Statement, however we welcome your feedback to continuously improve on the information we provide.

If you require further assistance, please call Lucy on 07747073269

COVID – 19. Due to government restrictions based on the COVID pandemic extra precautions are in place. These are detailed in our arrival information. These will be update as things change regularly.

September 2022